



June 2017

## Welcome to the Monthly eNewsletter from NCCCLA!

This email contains news from NCCCLA members and partners, news items of interest about U.S. community colleges, and upcoming events.

### A Note from Our President

Summer greetings, NCCCLA members!

I hope this issue of the newsletter finds you enjoying the summer semester, getting some vacation time, and completing overdue projects. We are in inventory mode at Coastal and my hope is that it will be completed by the next newsletter!

Jackie has added a new section to the monthly newsletter! This section is dedicated to new members. We hope you will enjoy reading about our newest NCCCLA members and maybe even get inspired to reach out, especially if they are in your district. Membership Chairperson, Carmen Ellis, reports we currently have 96 active members. We're very close to reaching 100 members.....maybe we'll do it by the next newsletter!

I want to take this opportunity to share feedback with you regarding a meeting I attended at the System Office on April 28<sup>th</sup> with Sr. Vice President Jim Parker, and Director, Chris Cline. Cal Shepard, David Wright, Julia Mielish, Helen Colevins, and Colleen Turnage were also in attendance. Kathy Davis from the System Office was going to be there, but had a family emergency that day. The purpose of the meeting was for us to get to know the new administration overseeing the libraries, for them to get to know us, and to start a conversation about the importance of the community college libraries. We all went in with open minds, a positive attitude and grateful to Cal Shepard for setting up the meeting.

During the hour and a half session (we were only expecting an hour) we discussed the value of the community college libraries and the important role they play in overall student success. I was most impressed with how Jim Parker and Chris Cline actively listened to us, took detailed notes, and were open to the points we made. I honestly left the meeting feeling validated that the System Office cares about us! The conversation will continue with Chris Cline and Kathy Davis at the Directors' Institute on July 27<sup>th</sup> at Wake Tech, and a Skype Town Hall session with Jim Parker and the NCCCS library directors on June 13<sup>th</sup> at 2 p.m.

If you have questions and/or concerns that you would like to see addressed before these events, please share them with your director. I am confident that if we remain open minded and positive we can continue to make progress and have a better relationship with the System Office.

More to come...

Sally

## Community College Library News

### Appointments & Retirements

*Submitted by Helen Colevins and Colleen Turnage, NCCCS*

**Julie Humphrey**, Interim Library Director, Durham Tech CC, pays [tribute](#) to **Irene Laube** for her 27 years of service to Durham Tech Libraries. Irene received the NCCCLA Life Membership Award at the 50th Anniversary



**Sally Goodman**  
Coastal Carolina Community College  
NCCCLA President 2017 - 2018

Conference this year.

**Dr. John Stacy**, Dean, Learning Resources, Sandhills CC retired May 15<sup>th</sup>.

### **Honors, Kudos & Presentations**

Staci A. Wilson Director, Library Services for Catawba Valley Community College, recently completed the seven-month-long [North Carolina Community College Leadership Program](#). The program provided Staci a way to develop leadership skills and learn more about NCCCS operations.

Heather Greer Klein, Hosted Services Customer Specialist, [Duraspace](#), is featured in Kyle Cassidy's [new photo essay](#) called "This Is What a Librarian Looks Like: A Celebration of Libraries, Communities, and Access to Information" published by Black Dog & Leventhal.

Wake Tech librarians, Julia Mielish, Catherine Tingelstad, and Megan Rudolph, presented the session, "Find it all at the Library": Wake Tech's Implementation of Summon at the 2<sup>nd</sup> NC LIVE Annual Meeting held Monday, May 22<sup>nd</sup> at the McKimmon Center in Raleigh. Wake Tech Libraries have been using the ProQuest Summon discovery service since early 2015. All NC LIVE libraries can begin implementing their instance of Summon as early as January 2018 according to Rob Ross, Executive Director, NC LIVE. During the session, the librarians shared their experiences with implementation, presented the administrative side of the discovery service, and talked about the positive reaction of the college's students.

### **Marketing & Outreach**

Contemplating whether or not to publish a library newsletter? Check out these examples: Johnston Community College's [The Research Perch](#) and Rowan-Cabarrus Community College's [Coordinates](#).

### **News from the Field - Highlights from District 5**

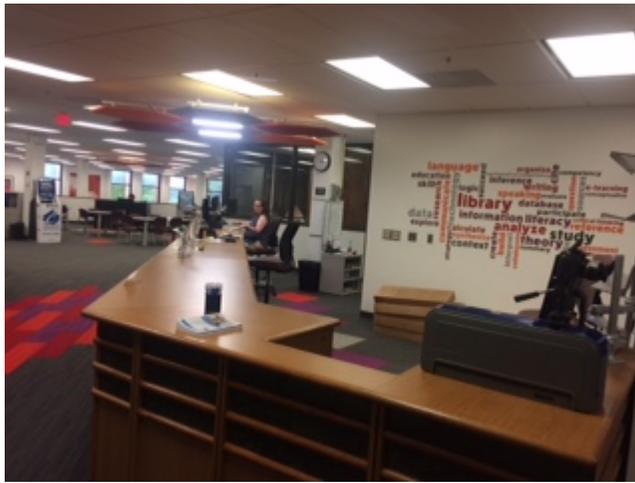
*Submitted by Barbara McKibbin - District 5 Director*

#### **Cleveland:**

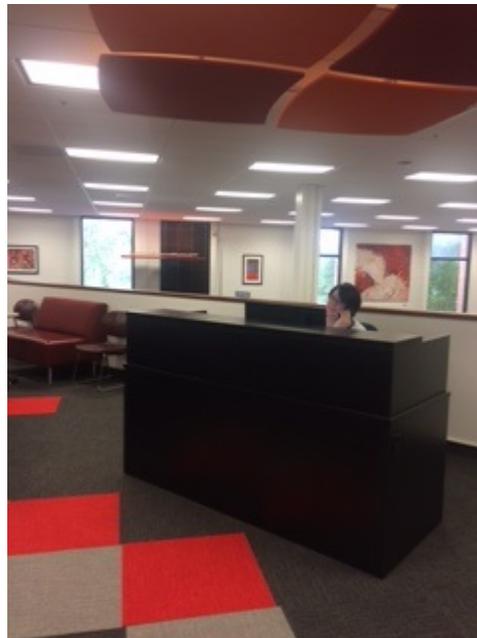
The Rose Library at Cleveland CC has a totally new look, inspired by a tapestry commissioned by the College in 1982 as a memorial to the first College Librarian, Alice Tigner. "Falls," created by loom artist Sylvia Heyden is a 9' by 10' textile cascade in shades of purple, orange, and white and is viewable from all areas in the Library. This piece served as the anchor for all new décor changes including student furniture, carpet, and framed prints. New acoustic ceiling tiles were added throughout the Library for sound absorption, with colored tiles suspended over each of the four service desks for additional sound blocking. Two former storage rooms have been repurposed for student use; the Library now has five rooms that students can reserve for collaboration and study. Frosted glass ends will be added to the old brown book shelves later this summer to complete the new look. The project was a result of the Library's most recent Program Review during which students and faculty survey responses indicated the physical library could use some attention. The College acknowledged the importance of creating a more visually welcoming and appealing environment by providing necessary financial support.



Victoria Linder, Library Services Coordinator and Jerrienne Queen, Instruction and Reference Librarian in our very popular work lounges. Students love these! The wall paint design was an art class project.



Amy Lufkin, Part-time librarian - The word cloud on the wall is also new and was created from words related to Cleveland's general education competencies.



Samantha Johnson, Helpdesk Assistant – The suspended acoustic tiles help with sound absorption and blocking and were selected to match the carpet accent colors.

#### **Gaston:**

The Morris Library of Gaston College has been awarded an LSTA planning grant for \$29,484.00 to work with RB Software & Consulting, Inc. in the development of a strategic plan of service to improve the patron access and utilization of the library. Libby Stone will be the Project Manager for the grant. Libby along with Dr. Harry Cooke, Director of Libraries, Apriale Clark, Institutional Research Coordinator for Institutional Effectiveness, and Luke Upchurch, Director of Grants and Special Projects conducted surveys, focus groups, and compiled the application for the grant. A public announcement of all this year's LSTA grant awards will be made in early June, and grant awards will be listed on the State Library's LSTA Grants page.

#### **Montgomery:**

MCC will start a new Early College Program in August for grades 9 - 12. Additional computers, books and databases have been added to the library's collection to accommodate the new students. Renovations for the Early College (which includes the library area) have started. New paint, a new roof, room divisions, office changes and removal of carpet are underway. In addition to the official renovation of their building, the library has been weeding materials and cleaning out cabinets throughout the library. In several weeks, they intend to 'flip the collection'. No physical stacks will be moved, but the collection itself (starting with special collections) will be reversed. The General Store for the College has been moved into the library. Students may now purchase school related items, (notebooks, pens, t-shirts, etc.) in the library. Library staff have been trained to run the store. Montgomery's IT offices have been re-organized and expanded. IT is now accessed by coming into the library. The Library has purchased 6 new databases from Gale. The Library Director has been doing

various Literary Q & A contests with the employees and students. These have been very popular.

#### **South Piedmont:**

The Library has been working all year to digitize SPCC's archives including photographs, newspaper clippings, and other historical documents. They are still tweaking the project but their effort can be seen on the new South Piedmont CC Archives LibGuide. In November Union County voters passed a bond for \$30 million for a new STEM building at SPCC. The bond money includes funds for renovations to existing classroom buildings on the OCH (Monroe) campus. Unfortunately, the Library will not get to move into the new building, but will be allotted some money to expand their existing facilities. They hope to add some study room space as well as a computer lab. Planning discussions should begin later in the summer.

#### **Stanly:**

Stanly has just completed the first year of the Stanly Early College Book Club. The club met 11 times, read nine books, and hosted one local author visit. If anyone is interested in starting a book club, Erin Allen would be glad to share her experience.

Access the [NCCCLA Website](#) to learn more about the districts.

## **Events and Professional Development**

#### **ACRL Webcasts**

##### **Managing Change**

**June 8, 2017**

During this ACRL [webcast](#), the presenters will analyze several different scenarios and practice techniques that you can use in real-life situations and conversations.

#### **Metrolina Library Association Annual Conference**

**June 9, 2017**

The Metrolina Library Association Annual Conference will have a variety of sessions and poster sessions that support this year's theme, "Retooling the Library." Dr. David Lankes, Director of the University of South Carolina's School of Library & Information Science, is the keynote speaker. The registration and complete schedule is available on the [Metrolina Library Association website](#).

#### **ALA Annual Conference**

**June 22 - 27, 2017**

[Conference Website](#)

#### **CJCLS Annual Dinner**

**June 23, 2016**

The Community and Junior College Library Section (CJCLS) of ACRL will be hosting its annual dinner at ALA in Chicago at the classic Chicago eatery, The Berghoff. The event includes the annual CJCLS awards ceremony. The 2017 EBSCO Community College Learning Resources Award will be presented to the LDS Business College for its "There's a Monster in the Library" program. [Registration deadline](#) is June 2<sup>nd</sup>, 2017.

#### **NCCCS Webcast**

**June 13, 2017**

The North Carolina Community College System will be hosting a webcast at 2 p.m. featuring Jim Parker, Sr. Vice President - Technology Solutions & Distance Learning. More details to come in June.

#### **NCCCS Directors' Institute**

**July 26 - 27, 2017**

The NCCCS Library Directors' Institute will be held July 27<sup>th</sup> at the [Northern Campus of Wake Tech CC](#). The New Librarians' Orientation will be held on July 26<sup>th</sup> from 1 p.m. to 4 p.m. at the same location. Chris Cline, Director, IT Project Management Office and Kathy Davis, Director of Distance Learning and Change Management are scheduled to attend. A dinner is planned at [Bida Manda](#) for new librarians and anyone who is coming the night before that would like to network. Lunch will be supplied from Jason's Deli. A separate email will be sent out soon with further details and an agenda.

#### **Save the date - NCLA 62<sup>nd</sup> Biennial Conference**

**October 17-20, 2017, Winston-Salem, NC**

[Conference Website](#)

#### **Search for more opportunities at:**

[The Train Station](#) (State Library of North Carolina)

[NCLA](#) (North Carolina Library Association)

## **From the CJCLS Listserv**

**Dr. Troy A. Swanson, Library Department Chair, Teaching & Learning Librarian at Moraine Valley Community College** is conducting a series of interviews on the Circulating Ideas podcast pertaining to libraries and fake news.

Fake News, Journalism and Libraries: Circulating Ideas [episode 108](#) Interview with Jeremy Shermak  
Fake News, Information Literacy and Epistemology: Circulating Ideas [episode 104](#) Interview with Lane Wilkinson

### **Georgia Public Library Service Webcasts**

#### **Movin' on Up: Advancing into Academic Library Middle Management June 7, 2017**

This [webinar](#) presents the findings of a qualitative study consisting of interviews with academic librarians who have served on hiring committees for middle-management positions, and with public services librarians who have recently made the transition from the front lines to their first supervisory position; and an analysis of the preferred and required qualifications in job ads for middle-management public services positions in academic libraries from the last five years.

#### **Effective and Valuable Outreach: Aligning Activities to Goal-Driven Assessment July 19, 2017**

In this [session](#), learn how to write SMART (Specific, Measurable, Achievable, Realistic, and Time-Bound) outreach goals that are tied to your institutional mission and how to apply various assessment techniques that will evaluate if your goals are being met. Assessment techniques will address various factors, including amount of time and/or funding required, amount of staffing involved, and type of data produced (qualitative or quantitative).

## **NCCCLA 2017 Conference Highlights**

### **Inventory: What Makes Us Crazy**

#### **Presenter: Maria Luisa Saldarriaga Osorio, Surry CC**

Surry Community College Library conducts inventory every year, only running one (huge) SirsiDynix report, without a barcode scanner, without closing the library, and without going crazy. The process not only guarantees item counts, but also gives librarians the opportunity to correct errors in records, ensure accurate shelving, and get rid of duplicate and outdated material.

[Inventory - PPT Slides](#)

[Inventory CCLINC Procedures Without Scanner - Handout](#)

### **Community Colleges, Libraries, Librarians, & Student Success**

#### **Presenters: Rejeanor Scott, Edgecombe CC and Nora Bird, UNC-G**

CC LL & SS is a study of the impact of community college libraries upon student success. Over the course of the three-year study, an advisory group made up of community college librarians, other community college leaders, and a consulting team surveyed faculty and students to determine the level of interaction and support from the libraries.

CC LL SS - [Presentation](#)

CC LL SS - [Response Sheet](#)

## **NCCCLA New Member Highlight**

Paula Hartman, Public Services Librarian, Wake Tech CC joined NCCCLA in April. A graduate from the School of Library and Information Science at Simmons College in Boston, Paula served as Public Services Librarian at The Mary Baker Eddy Library before relocating to North Carolina. Paula's hobbies are reading and binge-watching Empire/This is Us/Law and Order: SVU.



Paula Hartman

**NCCCLA is proud to welcome these additional members into the association.**

**Addison Lucchi**, Reference and Instructional Librarian, Davidson CC  
**Michele Handy**, Librarian, Student Success Coordinator, Blue Ridge CC  
**Wendy Ramseur**, Public Services Librarian, Durham Tech CC

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### Share with your NCCCLA Community

Do you have news and events from your library or district to share?  
Contact Jackie Kilberg, NCCCLA Communications Officer, at [jkilberg@waketech.edu](mailto:jkilberg@waketech.edu).



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