

## **NCCCLA District V Meeting**

9.22.17

Cleveland Community College Library

**Attending:** Jerriane Queen (Cleveland), Barb Thorson (Mitchell), Beverly Rufty (Mitchell), Courtney Wientz (Mitchell), Sarah Sowa (Mitchell), Becky Cleland (Isothermal), Retha Hall (CPCC), Grant LeFoe (SPCC), Harriet Dameron (Gaston), Libby Stone (Gaston), Emily von Pfahl (Cleveland), Cheryl Coyle (CPCC), Emily Leachman (CPCC), Gena Craig (CPCC), Andrea Kincaid (CPCC), Victoria Linder (Cleveland), Amy Lufkin (Cleveland), Barbara McKibbin (Cleveland)

Guest: Caroline Hallam

### **District V Business**

- Next meeting will be at NCCCLA Conference in March 2018
- Conference will be at Randolph Community College; Wednesday evening outing will be at Asheboro Zoo

### **Presentation on NC LIVE Resource & Service Updates**

Caroline Hallam from NC LIVE

#### **Resource Updates - list of additions, changes, renewals, cancellations**

Resources review - NC LIVE looked at quantity and quality of content for money; cost per use, user experience, accessibility, change cost to community

January 2018 - official start of new cycle

ROI - for each \$100 spent, we get \$1,200 value of resources

Additions

Of particular note, ProQuest Summon added and EBSCO resources coming back (including NoveList), as well as Credo Reference!

Cancellations

Of particular note, TERC replacing Learning Express

### **Service Updates**

Discovery Service - [ProQuest Summon](#)

- Google-esque
- Integrates print, electronic, video, archives, etc.
- Can make your own search bar to search for all of your library's holdings
- Each library will have their Admin account to integrate their holdings (including catalog) in Summon; NC LIVE resources will already be loaded into the search
- Available starting January 1, 2018 at no cost to libraries

### [New Website Service](#)

- The creator of NC LIVE's new website made some templates for North Carolina libraries to use
- Cost is \$300 per library
- Piloting first libraries Fall 2017
- Based on LibGuides

### [Proxy Service](#)

- Next implementation: January 2018
- Offered at no cost to libraries

### [Instruction Program](#)

Carolina Hallam is leading this program as part of a three-year IMLS grant  
Her goals are to:

- Increase awareness
- Develop digital resource skills
- Help library staff apply this knowledge to patrons

A survey was sent to NC Librarians about preferred format for learning about NC LIVE resources and services.

The results, in order of preference:

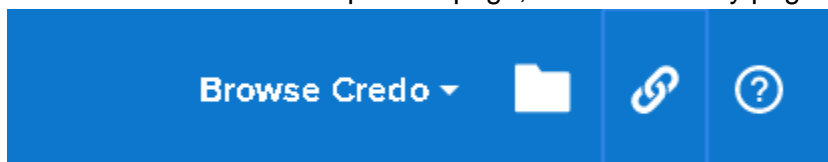
- Self paced online tutorials
- Webinars
- In person, instructor-led training
- Online instructor-led training

Caroline will offer a combination of all of these. There are three web tutorials loaded on the instruction page (link above) that cover three major areas:

- NC LIVE 101
- ProQuest Central
- Films on Demand

### [Credo Reference](#) (live January 1, 2018)

- Great place for college students to start research
- Permalink at the top of the page, will work for any page on Credo!



- All academic libraries have Credo Complete; public libraries have a different version

- At the bottom of the topic page, there are “Explore your other library resources & databases”
- Has page reader for disability accommodation and language translations
- Embed codes - contact Credo directly and you can embed articles in your LMS

[Ferguson's Career Guidance Center](#) (live January 1, 2018)

If your library does not already have a subscription, you can go demo it by going to:  
bity.ly/Fergusons

Username: nclivetest

Password: digital

- Tools at the top to allow users to explore careers, education, etc.
- Tools on the right hand side, such as fastest growing jobs, creating a resume, etc.
- Record URL at the bottom of the page

[Gale's TERC](#) - replacing Learning Express Library

To view the trial version of TERC, click on the link above

- Click on Trial Resources
- Click on Career, Job, and Test Prep

Currently, the only TEAS related material is Master the Nursing School and Allied Health Entrance Exam Ebook, which you can find by searching Nursing or going to the Medical tab and click on Medical/Nursing Prep

[Mango Languages](#)

Replacing Pronunciator

They will send you promotional materials!

[Library Staff Resources on NC LIVE](#)

On the NC LIVE website, there is a Library Staff tab

Scroll down to Promote

[Promotional & instructional materials](#)

Meeting adjourned at 11:47 am.

